

## **Terms and Conditions**

### **Celebrate Life Writing Retreat (herein referred to as the “Event”)**

1. The organiser of the Event is Createplace (ABN 62 243 861 317).
  - a) The organiser may be contacted by email at [info@createplace.net](mailto:info@createplace.net).
  - b) The Event website referred to below is [www.createplace.net](http://www.createplace.net).
2. All Event tickets are issued subject to these Terms and Conditions of sale and entry. By purchasing tickets and/or attending the Event, the purchaser and any attendee agree to comply with these Terms and Conditions.
3. Tickets:
  - a) Payment is due in full at time of purchasing an Event ticket. All tickets are priced in Australian dollars and include GST. The price excludes any booking, handling or credit card surcharge charged by a third party.
  - b) Each ticket allows admittance of one person only. Attendees must be 18 years of age or over at the time of the Event.
  - c) Inclusions in the ticket price are as per those listed on the Event website.
  - d) Only attendees who meet the age eligibility criteria listed on the Event website will be admitted to the Event. Proof of eligibility may be requested.
4. Cancellation by Attendees:
  - a) If you are unable to attend the Event, a substitute attendee with similar accommodation requirements may be sent as a replacement (subject to approval). Notification must be made in writing by email and accepted by the organiser prior to the commencement of the Event.
  - b) If you cancel more than 30 days before the start of the Event, you will receive a refund for the cost of the ticket less a \$50 administration fee. Notification must be made in writing by email to the organiser.
  - c) If you cancel less than 30 days before or after the start of the Event, no ticket costs will be refunded.
  - d) Non-attendance of the Event due to illness, or for personal or professional reasons does not provide the right to refunds, or a transfer to another event.
5. Cancellation by Organiser
  - a) The organiser reserves the right to postpone or cancel this event up to 30 days prior to the event where minimum attendance numbers are not reached, with full refunds issued. The organiser is not responsible for any loss or damage as a result of a postponement or cancellation of the Event.
  - b) The organiser will endeavour to ensure that the Event proceeds as scheduled but no responsibility can be accepted for any cancellations due to circumstances that are beyond the control of the organiser less than 7 days prior to the event, and no refunds will be issued under these circumstances.
6. Entry and Attendance
  - a) All attendees must register for entry to the Event site at the registration desk at the commencement of the Event.
  - b) The emailed version of the Event tickets or photographic ID can be used as proof of purchase for the Event and must be presented at the time of Event registration, if requested. Failure to produce a valid Event ticket or ID may result in refusal of entry to the Event.
  - c) While all Mentors have confirmed their appearance at the Event, no responsibility can be accepted for any changed circumstances that are beyond the control of the organiser.

- d) The organiser will endeavour to ensure that Event programs are correct at the time of the Event. If the organiser needs to alter the program prior to or during the event, they reserve the right to do so without notice. The organiser is not responsible for any loss or damage as a result of a substitution or alteration of the Event.
  - e) The Event content is targeted at beginner and emerging writers but every effort will be made to cater to all levels including established writers. Attendees are invited to study the program before choosing to attend.
  - f) All attendees to the Event agree to comply with any Code of Conduct and Responsible Service of Alcohol policies of the venue/s. The organiser's representatives or venue management/security may refuse admission to the Event site and eject any person from the Event site whose behaviour is deemed inappropriate or otherwise a threat to public safety.
  - g) The organiser reserves the right to pass on to attendees any additional cleaning fees that may be charged if the accommodation, and/or facilities are damaged or left in an unsatisfactory condition.
  - h) Participation in the Event, including entry to the Event site and the Event carpark, is at the attendee's own risk. To the maximum extent of the law, the Event, its organisers, subcontractors, and agents shall not be held liable for any loss, injury or damages arising from use of the facilities or the Event site.
  - i) Other than for private and/or non-commercial purposes, no photography or audio or video recordings may be taken at the Event and/or the Event site without the express permission of the organiser.
  - j) No commercial activity may be conducted, and canvassing of promotional material or goods of any description (with the exception of personal/business cards for connection purposes) is prohibited at the Event site without the express permission of the organiser.
  - k) All attendees to the Event consent to be photographed. It is understood that images containing your image/likeness may be used for promotional, news, online/multimedia, research and/or educational purposes. No remuneration or royalties are payable for such use. You release the organiser and their agents from any and all claims you may hereafter have by reason of anything contained in the photographs.
7. Any data collected from you for the Event will be kept strictly in accordance with Australian Privacy Principles.
- a) Find out more on our privacy and collection of data policies at [Createplace Privacy Policy](#).
  - b) Our events are promoted by a number of supporting organisations that may send you marketing material for our/related events on our behalf.
8. Any information provided in these workshops is not intended to take the place of medical advice from a health care professional for physical, mental or medical problems. Createplace's intention is to offer a variety of information and tools to help individuals in their quest for emotional and physical well-being.
9. The Event organiser may amend or vary these Terms and Conditions at any time and that amendment will take effect from the time that the amended Terms and Conditions are uploaded to the Event website.
10. If any provision of these Terms is deemed invalid or unenforceable, all or part of that provision will be severed from the Terms and will not affect the enforceability of the remaining provisions of the Terms.